the *Carly Ryan* foundation. **APP FACTS**

MONKEY

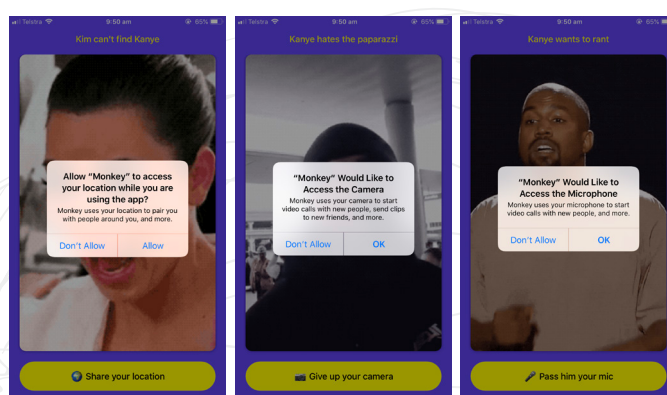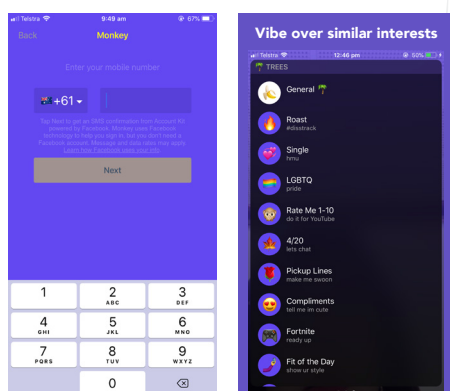Age Rating in
the App Store:

18+
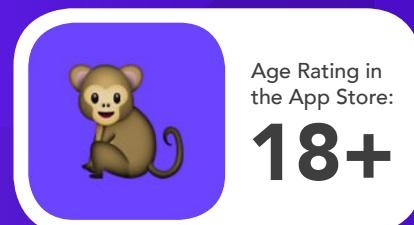
Age rating according to app provider

Monkey is an application that allows its users to connect with strangers all over the world via a 10 second video chat. Upon creating a Monkey account the user must log in using his or hers Snapchat details, setting an age (this can be whatever they like) and providing a phone number. The user is able to pick *'similar interests'* before connecting with another user.

How does it work?

Before connecting, the user will see the age and gender of the potential *'friend'*, they can then choose to accept or deny the video request. Once the live video chat has ended each user gets to decide whether or not they would like to continue chatting with the other user. If both users decide yes they can continue to chat either via *'text'* or *'live video chat'*.

Challenges

There are many reports of users opening a video chat and being subjected to full on nudity, seeing the other user performing sexual acts, grotesque language, name calling, bullying and drug use.

The application gives users an option to turn location services on in order to be connected to people in their area. The user must also allow access to their camera and microphone. There have been many reports of predators using Monkey to groom and access young people.

The Carly Ryan Foundation would not recommend anyone under the age of 18 use this application.

How do I report another user in the app?

While there is a report button to flag any inappropriate content, that method takes the *'after the damage is done'* approach to keeping their app free from pornography and bullying.
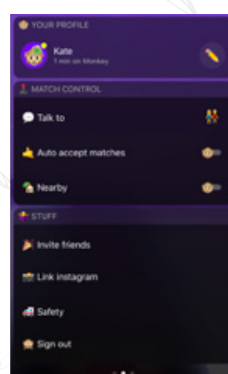
If a user sees any inappropriate content they should report it immediately using the report button on the top right of the screen.

If the user is subjected to any inappropriate content they should end the chat straight away and report the other user. We would also recommend turning off *'auto accept matches'* and *'nearby'*.

App Fact Sheets available from
the Carly Ryan Foundation. Please email:
info@carlyryanfoundation.com

carlyryanfoundation.com